

# Privacy Policy for Flores Property Services DBA Favia Giordano

## Purpose of the Privacy Policy

This Privacy Policy outlines how Favia Giordano ("Company," "we," or "us") collects, uses, and protects the personal information of our clients and website visitors. By using our services, you agree to the collection and use of information in accordance with this Privacy Policy.

We are committed to respecting the privacy rights of our clients ("Clients" or "Customers") and website visitors ("Visitors"). This policy provides information on our policies and procedures regarding the collection, use, and disclosure of personal information that we receive from Clients and Visitors.

This Privacy Policy may be updated from time to time. We will notify you of any material changes by posting the updated policy on our website. We encourage you to review this policy regularly.

## 1. What Information Do We Collect?

We may collect two types of information:

### a) Personally Identifiable Information

This refers to information that can specifically identify you, such as your name, email address, phone number, or billing information. Clients may be asked to provide this information when signing up for our services or interacting with our site. You may also upload private or business data, which will be treated as confidential information.

### b) Anonymous Information

Anonymous information cannot be used to identify specific individuals. This data may include general information about your use of our services, such as your device type, browser, or general location.

## **2. How Do We Use the Information?**

### **a) General Use**

We use your personal information to provide, operate, and improve our services. This may include:

- Account creation and management
- Billing and payments
- Customer support
- Marketing and communication efforts
- Customizing your experience with our services

### **b) Customer Data**

If you upload private data as part of our services, we will treat it with the same care as personally identifiable information and will not use it for any commercial purposes unrelated to the services provided.

### **c) Legal Compliance**

We may use or disclose your personal information to comply with legal obligations, such as responding to subpoenas, court orders, or other legal processes.

## **3. Sharing of Personal Information**

### **a) Service Providers**

We may share your personal information with third-party service providers that assist us in delivering our services. These third parties are only authorized to use your information as necessary to provide these services.

### **b) Legal Obligations**

We may disclose your information in response to legal requests or when necessary to protect our rights, safety, or property, or those of others.

### **c) Business Transitions**

In the event of a merger, acquisition, or sale of the company, your information may be transferred as part of that transaction.

## **4. How Do We Store and Secure Your Information?**

We implement security measures to protect your personal information from unauthorized access or disclosure. However, we cannot guarantee the complete security of your information.

## **5. Your Privacy Rights**

Depending on your location, you may have specific privacy rights under applicable data protection laws. For example, residents of California may have rights under the California Consumer Privacy Act (CCPA).

If you have any questions about this Privacy Policy or how your personal information is handled, please contact us at [favia.steamboat@gmail.com](mailto:favia.steamboat@gmail.com).